

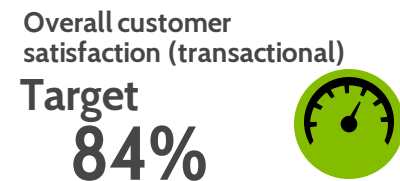
Monthly Performance Report

December 2023



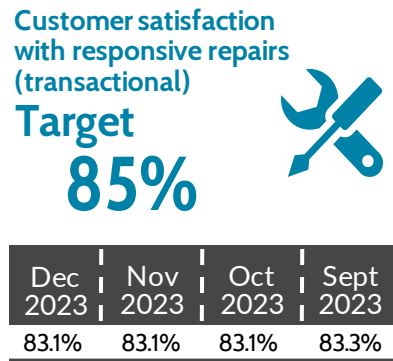
Dec 2023	Nov 2023	Oct 2023	Sept 2023
98.7%	99.4%	98.3%	98.3%

Performance has decreased from last month and moved into the amber target threshold



Dec 2023	Nov 2023	Oct 2023	Sept 2023
82.7%	82.6%	82.4%	82.5%

Satisfaction increased slightly on last month. Performance remains amber and within the target threshold.



Satisfaction has not changed since last month and remains amber



Dec 2023	Nov 2023	Oct 2023	Sept 2023
99.8%	99.8%	99.8%	99.9%

There were 40 properties requiring a Landlord Gas Safety Record. This is within our risk tolerance of 99.5%

