

Monthly performance report

July 2025



Jul 2025	Jun 2025	May 2025	Apr 2025
98.8%	98.9%	93.9%	100.5%

Jul 2025	Jun 2025	May 2025	Apr 2025
84.1%	84.5%	85.4%	85.5%

Jul 2025	Jun 2025	May 2025	Apr 2025
81.9%	81.8%	82.1%	82.3%

Jul 2025	Jun 2025	May 2025	Apr 2025
99.9%	99.9%	99.8%	99.8%

● Performance has decreased month on month, with an Amber RAG status and is below target

● Satisfaction has decreased since last month, with an Amber RAG status and is below target

● Satisfaction has increased since last month with an Amber RAG rating and is below target

● There were 23 properties with an outstanding Landlord Gas Safety Recorded as at 31 July, with an Amber RAG status and is below target