## Monthly Performance Report June 2024







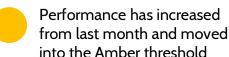
5 properties were overdue as at 30<sup>th</sup> June.

Overall customer satisfaction (transactional)

Target 84%



June | May | Apr | Mar 2024 | 2024 | 2024 | 2024 87.9% | 88.2% | 86.9% | 83.5%



98.4% 97.0%

Apr

2024

90.8%



Mar

2024

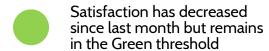
99.2%

Satisfaction has decreased since last month but remains in the Green threshold

Customer satisfaction with responsive repairs (transactional)

Target 85%

June | May | Apr | Mar 2024 | 2024 | 2024 | 2024 88.8% | 89.2% | 88.3% | 83.5%



Target **100%** 

Gas Safety Compliance





