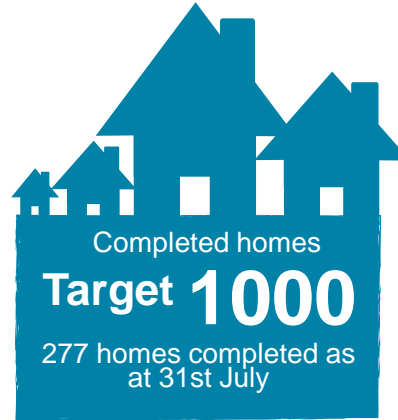


Monthly performance report

July 2024



July 2024	June 2024	May 2024	Apr 2024
98.6%	98.4%	97.0%	90.8%

July 2024	June 2024	May 2024	Apr 2024
87.7%	87.9%	88.2%	86.9%

July 2024	June 2024	May 2024	Apr 2024
88.1%	88.8%	89.2%	88.3%

July 2024	June 2024	May 2024	Apr 2024
99.8%	99.9%	99.9%	99.8%

Performance has increased from last month but remains Amber and below target

Satisfaction has decreased since last month but remains Green and above target

Satisfaction has decreased since last month but remains Green and above target

There were 37 properties with an outstanding Landlord Gas Safety Record as at 31st July. Moving into Amber and remaining below target