

# Monthly performance report

## February 2025



Feb 2025	Jan 2025	Dec 2024	Nov 2024
99.7%	99.2%	99.3%	99.2%

Feb 2025	Jan 2025	Dec 2024	Nov 2024
85.7%	85.8%	85.9%	85.9%

Feb 2025	Jan 2025	Dec 2024	Nov 2024
84.5%	84.8%	85.2%	85.4%

Feb 2025	Jan 2025	Dec 2024	Nov 2024
99.8%	99.9%	99.9%	99.9%

Performance has increased month on month remaining Green and is above target

Satisfaction has decreased since last month, with a Green RAG status and is above target

Satisfaction has decreased since last month with an Amber RAG rating and is below target

There were 40 properties with an outstanding Landlord Gas Safety Recorded as at 28 February, with an Amber RAG status and below target