

Monthly performance report

November 2024



Nov 2024	Oct 2024	Sep 2024	Aug 2024
99.2%	100.3%	98.5%	98.5%

Nov 2024	Oct 2024	Sep 2024	Aug 2024
85.9%	86.4%	87.3%	87.5%

Nov 2024	Oct 2024	Sep 2024	Aug 2024
85.4%	86.1%	87.9%	88.0%

Nov 2024	Oct 2024	Sep 2024	Aug 2024
99.9%	99.9%	99.9%	99.9%

● Performance has decreased month on month remaining Green and above target

● Satisfaction has decreased since last month but remains Green and above target

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● There were 21 properties with an outstanding Landlord Gas Safety Recorded as at 30 November, with a Green RAG status and below target